

## GRI 102-13 MEMBERSHIP OF ASSOCIATIONS

## GRI 415-1 POLITICAL CONTRIBUTIONS

MEMBERSHIP FEES AND FOR REPRESENTATION OF INTEREST (€)	2018	2019 <sup>30</sup>	2020 <sup>31</sup>
Representation of interests through third parties	37,495.00	96,743.00	77,990.00
Support to political parties or candidates on a local, regional or national level	0.00	0.00	0.00
Confindustria and trade associations	568,230.00	560,159.00	455,920.00
Scholars and think tank	59,300.00	66,700.00	73,200.00
Technical associations	41,800.00	47,085.00	47,085.00
<b>Total</b>	<b>706,825</b>	<b>770,687</b>	<b>654,195</b>
<i>Data coverage (percentage coverage with respect to business scope)</i>	<i>100%</i>	<i>100%</i>	<i>100%</i>
<i>Of which</i>			

CONTRIBUTIONS TO INDUSTRIAL AND TRADE ASSOCIATIONS (€)	CORPORATE POSITION	2018	2019	2020
Anigas	Support	346,412.00	356,668.00	353,420.00
Confindustria <sup>32</sup>	Support	221,818.00	200,991.00	100,000.00
Anie	Support	0.00	2,500.00	2,500.00

OTHER SIGNIFICANT EXPENSES (€) <sup>33</sup>	TYPE	2018	2019	2020
GD4S	Representation of interest	0.00	53,000.00	53,000.00
CCE	Representation of interest	25,000.00	25,000.00	0.00
Assonime	Representation of interest	12,495.00	18,743.00	24,990.00
MIP - Milan Politechnic	Academic	0.00	20,000.00	20,000.00
Valore D	Think Tank	15,000.00	15,000.00	15,000.00
Amici della LUISS	Think Tank	20,000.00	0.00	0.00

<sup>30</sup> Including Seaside.

<sup>31</sup> Including Seaside and Toscana Energia

<sup>32</sup> Data on membership of Confindustria Roma not final

<sup>33</sup> Details for expenses of at least 15,000 €

**STANDARD GRI 416-1 ASSESSMENT OF THE HEALTH AND SAFETY IMPACTS  
OF PRODUCT AND SERVICE CATEGORIES**

QUALITY STANDARDS ESTABLISHED BY ARERA <sup>34</sup> (ARERA OBLIGATION 569/19 SUBSECTION 14.2) - ITALGAS RETI	U.O.M.	TARGET ARERA	2018	2019	2020
High and medium pressure network inspected	%	100% in three mobile years	70.2	58.70	95.2
Low pressure network inspected		100% in four mobile years	74.4	60.40	95.5
Respect for maximum arrival time at the place of the call for emergency intervention		>90	97.7	98.90	99.3

QUALITY STANDARDS ESTABLISHED BY ARERA – ITALGAS RETI	2018	2019	2020
Respect for maximum time set for the performance of services subject to specific standards	97.7%	98.3 %	98.4 %
Respect for punctuality in appointments made with customers	99.0%	99.1 %	98.9 %

QUALITY STANDARDS ESTABLISHED BY ARERA (ARERA OBLIGATION 569/19 SUBSECTION 14.2) - TOSCANA ENERGIA	U.O.M.	TARGET ARERA	2018	2019	2020
High and medium pressure network inspected	%	100% in three mobile years	54.3	42.4 <sup>35</sup>	91.6
Low pressure network inspected		100% in four mobile years	58.4	35.5 <sup>36</sup>	94.2
Respect for maximum arrival time at the place of the call for emergency intervention		>90	97.6	97.9	98.0

QUALITY STANDARDS ESTABLISHED BY ARERA - TOSCANA ENERGIA	2018	2019	2020
Respect for maximum time set for the performance of services subject to specific standards	99.8%	98.9%	99.2%
Respect for punctuality in appointments made with customers	99.6%	99.6	99.6%

<sup>34</sup> In accordance with Annex A to Resolution 569/2019 (RQDG), the distributor is required to comply with service obligations relating to the frequency of network inspection, equal respectively to 100% in the 3 mobile years for high and medium pressure networks and 100% in the 4 mobile years

for low pressure networks (subsection 14.2, letters a) and b) of the RQDG).

<sup>35</sup> With the CRDS (Picarro) method, the 2019 value becomes 50.3.

<sup>36</sup> With the CRDS (Picarro) method, the 2019 value becomes 52.1.

QUALITY STANDARD ESTABLISHED BY ARERA (ARERA OBLIGATION 569/19 SUBSECTION 14.11) - MEDEA	U.O.M.	TARGET ARERA	2018	2019	2020
High, medium and low pressure network inspected	%	100% in four mobile years	30.1	27.1	47.9%
Respect for maximum arrival time at the place of the call for emergency intervention		>90	100.0*	99.1	99.0

\* In 2018, Medea consisted of only the Sassari - propane air - plant



## PARTNERSHIP WITH THE FLORENCE SCHOOL OF REGULATION

In 2020, Italgas joined the network of partner institutions of the Florence School of Regulation (FSR) Energy, European centre of excellence on the regulation of the markets in the energy and climate segment, which promotes research and dialogue between experts, industry professionals, scholars, representatives of entities and institutions worldwide and operates closely with the European Commission. In joining the "supporters" of the FSR, Italgas gained the opportunity of taking part in the network formation and research initiatives, cooperating with the organisation of events and making its own contribution to the debate of a complex matter that evolves continuously and is so vital to the growth and development of the energy segment. In addition, by taking part in the FSR Energy area Policy Advisory Council, Italgas has the chance to promote its vision of energy policy topics, the challenges that development prospects in the industry raise, also in terms of the evolution of regulation and training projects offered by the FSR to regulators and managers.